CASE STUDY

# eProcurement Solution For The State Government

Our client is a Govt. of Bihar undertaking engaged in businesses related to Electronics, Computer goods and IT services.

The corporation caters to the technological needs of the government and carries out IT project conceptualization and implementation for the State Government Departments and agencies.

The client engaged mjunction for -
- End-to-end eprocurement solution for the state government
- Engaged as SI for the centralised procurement platform, integrated with related applications.
- Responsible for rolling out the new procurement platform for over 70 Govt. Departments.

Their legacy system running for the entire state was not centralised and most modules were manual and involved third party intervention.

## CHALLENGES

The platform was de-centralised

Data of price breakup and BOQ information used to be captured through external excel file. Hence database was not having any minute details for further analysis

Individual bank ac were used to realise the online tender payment

Hardcoded Comparative Statements and report formats

# OUR STRATEGY & SOLUTION

Remapped the needs of the stakeholders and customized the application as per the needs. On-boarded and handhold the departments/organizations. Provide trainings and Helpdesk services for buyer departments and Vendors

Designed a **dynamic platform** aligned to cater any business scenario independently

Factored a centralised pool account with **automatic refund and transfer** mechanism for faster & reliable financial transaction

Integration with PAN and GSTIN database to **validate vendor credential automatically**

**Configurable workflow** of Tender Opening and Approval through dedicated in-built workflow-engine in the application

Customised comparative statement based on tender category was made available in multiple file types (like: PDF, html, excel)

High end procurement analytics and exhaustive MIS/Dashboards

Independent unit admin to manage all administrative work without having any dependencies. Also work re-assignment functionality in absence of actual tender creator to other user by department admin.

Browser independent.

Audio-visual assistance for users

System generated SMS and email notifications

# OUTCOME

5200+  Active vendor

70+ Departments implemented

20+ departments already on-boarded in 6 months

5000+ tenders published so far  in first 6 months

**mjunction**
innovating for outcomes

Industry defining best practices with superior capabilities, embedded in a unified platform to digitally transform procurement function in public sector organizations

Designed for transparency and flexibility to meet the evolving demands of public procurement and enabling public sector organizations to focus on their strategic vision

Connect with us to know how we can help you create digital innovation